A premier academic medical center for patient care, teaching and research
Mission

Guided by the needs of our patients and their families, we aim to deliver the very best health care in a safe, compassionate environment; to advance that care through innovative research and education; and to improve the health and well-being of the diverse communities we serve.
Credo

As a member of the MGH community and in service of our mission, I believe that:

• The first priority at MGH is the well-being of our patients, and all our work, including research, teaching and improving the health of the community, should contribute to that goal.

• Our primary focus is to give the highest quality of care to each patient delivered in a culturally sensitive, compassionate and respectful manner.

• My colleagues and I are MGH’s greatest assets.

• Teamwork and clear communication are essential to providing exceptional care.

As a member of the MGH community and in service of our mission, I will:

• Listen and respond to patients, patients’ families, my colleagues and community members.

• Ensure that the MGH is safe, accessible, clean and welcoming to everyone.

• Share my successes and errors with my colleagues so we can all learn from one another.

• Waste no one’s time.

• Make wise use of the hospital’s human, financial and environmental resources.

• Be accountable for my actions.

• Uphold professional and ethical standards.
Boundaries Statement

As a member of the MGH community and in service of our mission, I will never:

• Knowingly ignore MGH policies and procedures.
• Criticize or take action against any member of the MGH community raising or reporting a safety concern.
• Speak or act disrespectfully toward anyone.
• Engage in or tolerate abusive behaviors.
• Look up or discuss private information about patients or staff for any purpose outside of my specified job responsibilities.
• Work while impaired by any substance or condition that compromises my ability to function safely and competently.
Original Campus

- Third oldest general hospital in America
- Chartered in 1811 by an act of the state legislature
- Bicentennial celebration in 2011
Current Campus

(Pre- Lunder and the Russell Museum)
Lunder Building
The Paul S. Russell, MD Museum of Medical History and Innovation at Massachusetts General Hospital
1846 The use of ether as an anesthetic is demonstrated.
Surgery performed without pain for the first time.
1896 The first X ray image in the United States is made by an MGH physician just 30 days after the technique is discovered in Europe.
1960 Proton beam therapy is first used to treat tumors of the eye, neck and brain.
1962 MGH surgeons accomplish the first successful reattachment of a severed human limb.
More MGH Medical Milestones...

2011 MGH researchers announce development of a blood test that could find traces of cancer cells in a person’s blood. It is hoped that this technology will be used by doctors to provide faster and more accurate diagnoses and personalized treatments for cancer patients.

2009 Jack W. Szostak, PhD wins Nobel Prize in Medicine for work predicting and then discovering telomerase, an enzyme that builds and maintains the protective caps at the tips of chromosomes.

2008 MGH pathologists and oncologists are first in the nation to routinely use molecular testing for gene mutations in all cancer patients. This “Snapshot” testing results in better targeted cancer therapy.

1993 MGH surgeons perform the first heart-liver transplant in New England.

1981 MGH, MIT and Shriners Burns Institute researchers create the first artificial skin made from living cells

1979 MGH radiologists pioneer use of MRI (magnetic resonance imaging) to diagnose illness and injury.
Affiliations

A founding member in 1994 with the Brigham & Women’s Hospital of the Partners HealthCare System, Inc.
Affiliations (cont’d)
Governance Structure

Massachusetts General Hospital & The General Hospital Corporation
Board of Trustees

General Executive Committee (GEC)

Chief's Council
Executive Committee on Research (ECOR)
Executive Committee on Teaching and Education (ECOTE)
Medical Policy Committee (MPC)

Massachusetts General Physicians Organization
Board of Trustees

Chairman & CEO
David Torchiana, MD

Compensation and Personnel Practices Committee

Managed Care and Contracting Committee

PO Executive Committee (POEC)

3 joint committees:
Compliance, Quality and Department Review Committees
Statistics - FY 2011

• 47,000 Inpatient Admissions

• More than 1.4 million Outpatient and Emergency visits

• More than 300,000 of these visits took place at one of our community health centers

• 3,657 births
Five Largest Clinical Programs (Percent of FY 2011 Discharges)

- Cancer Center 17.9%
- Obstetrics 13.8%
- Heart Center 11.6%
- Digestive Healthcare Center 8.2%
- Orthopedics 7.6%
Caring for Children
Pediatrics at MGH

- Full Range of Primary and Specialty Care
- Inpatient, Outpatient, Procedural and Ancillary Services
- Pediatric Emergency Room
- Leader in Family Centered Care
MGH Licensed Community Health Centers

MGH Revere HealthCare Center
- MGH Chelsea HealthCare Center
- MGH Charlestown HealthCare Center
  --MGH Back Bay
  North End Community Health Center (affiliated)
  East Boston Community Health Center (affiliated)
MGH Research FY 2011

Largest hospital-based research program in the United States

- $764 million of research activity
- $390 million from the National Institutes of Health (NIH)
  includes $44.7 million from ARRA
- $26.4 million from other government sources
- $52.5 million from industry sponsors
- $64.6 million from foundations
- $113.5 million from non-profits
- $117 million from other sources
MGH Research
Simches Research Building Opened in Fall 2005

- Thematic Centers within Simches- Center for
  Computational & Integrative Biology
- Center for Regenerative Medicine- Center for Human Genetic Research
- Wellman Center for Photomedicine- (WCP is a Thematic Center, but not located in Simches) Center for Systems Biology
Hospital Revenue Sources
Total Operating Revenue=$2,979,520,000

- Direct Research Revenue, 18.6%
- Indirect Research Revenue, 6.2%
- Direct Academic Revenue, 2.1%
- Indirect Academic Revenue, 0.3%
- Operating Revenue, 0.1%
- Investment Income, 0.1%
- Other Revenue, 3.1%

Net Patient Service Revenue Breakout

- Medicare & Medicaid, 46.9%
- HMO & Commercial, 46.1%
- Self Pay, Free Care, 3.0%
- Other, 4.0%
MGH Family Expenses - FY2011

Hospital, Research & PO Combined Expenses
Total Expense =$3,492,835,000

- Employee Compensation & Benefits: 50.4%
- Supplies, Utilities & Other: 27.2%
- Depreciation & Interest: 4.7%
- Direct Research: 15.9%
- Direct Academic: 1.8%
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